

RESOLUTION No. 1

A RESOLUTION OF THE BOARD OF DIRECTORS OF THE MEADOWLARK RANCHES MUTUAL WATER COMPANY ESTABLISHING A PROCEDURE FOR THE TERMINATION OF WATER SERVICE.

THE BOARD OF DIRECTORS OF THE MEADOWLARK RANCHES MUTUAL WATER COMPANY DOES RESOLVE AS FOLLOWS:

SECTION 1: Pursuant to the authority granted under Article XV, Section 2 of the Bylaws of the Water Company, the following procedure is established for the termination of water service;

1. All monthly water bills not paid within thirty days of billing will be considered delinquent.
2. The Water Company shall give notice to the consumer, by first-class mail addressed to the customer to whom service is billed, of the delinquency of the account and of its intent to terminate water service at least seven calendar days prior to the proposed termination.
3. The Water Company shall not effect termination of service for non-payment during the pendency of an investigation by the Water Company of a customer dispute or complaint.
4. The review manager designated by the Board of Directors shall give any consumer who has initiated a complaint or requested an investigation within five days of receiving the contested bill in No. 3 above an opportunity for review of such complaint. Such review shall include consideration of whether the consumer should be permitted to amortize the unpaid balance of his account over a reasonable time.
5. No termination shall be effected for any consumer complying with any such amortization agreement, provided the consumer also keeps his account for water service current as charges accrue in each subsequent billing period.
6. If the consumer fails to comply with an amortization agreement, the Water Company shall not terminate service without giving notice to the consumer of the conditions the consumer must meet to avoid termination of service, but such notice shall not entitle the consumer to further investigation by the Water Company.
7. The Water Company shall not, by reason of delinquency in payment for water services, cause cessation of service on any Saturday, Sunday, legal holiday, or at any time during which an authorized representative of the Water Company is not available to accept past-due payments and restore water service.

8. Once water service has been terminated the Water Company will charge a \$200.00 fee for re-establishing water service.

APPROVED AND ADOPTED this 7th DAY OF OCTOBER, 2000.

Mike Hadley, President

ATTEST:

Harold McHugh, Secretary

I HEREBY CERTIFY that the foregoing resolution was duly adopted by the Board of Directors of the Meadowlark Ranches Mutual Water Company at a regular meeting of the Board of Directors thereof held on the 7th day of October 2000.

AYES: Board Member: Hadley, McHugh, Prebish, Van Iderstine

NOES: Board Member:

ABSENT: Board Member: Freedman

Harold McHugh, Secretary